



Student Course Outline

Course Title: California Ethics

Course Completion Time: 3 hours

Landing Page -Welcome
Topic: Course Orientation
Topic: Course Orientation Acknowledgement
Lesson 1: (Landing page - includes lesson description and objectives) From Preamble to Practice: How the NAR Code of Ethics Shapes this Course
Topic: INSIGHT
Lesson 2: (Landing page - includes lesson description and objectives) Integrity in Transactions with Other Realtors
Topic: Code of Ethics: Article 16
Topic: Standard of Practice 16-2 through 16-8
Quiz – ETH.Lesson02
Lesson 3: (Landing page - includes lesson description and objectives) Code of Ethics Enforcement
Topic: Complaint Process
Topic: The Arbitration Process
Lesson 4: (Landing page - includes lesson description and objectives) Mediation and Arbitration
Topic: Article 17
Topic: Standards of Practice 17-1 through 17-5
Topic: Arbitration Disputes
Topic: The Mediation Process
Quiz: Interactive Activity – ETH.Lesson04
Lesson 5: (Landing page - includes lesson description and objectives) California Business and Professions Code: Section 10176
Topic: Section 10176 of the California Business and Professions Code
Quiz: Interactive Activities – ETH.Lesson05

Lesson 6: (Landing page - includes lesson description and objectives)

California Business and Professions Code: Section 10177

Topic: Section 10177 of the California Business and Professions Code

Lesson 7: (Landing page - includes lesson description and objectives)

California Business and Professions Code: Key Points

Topic: California Business and Professions Code: Key Points to Remember

Quiz: Interactive Activity – ETH.Lesson07

Lesson 8: (Landing page - includes lesson description and objectives)

California Business and Professions Code: Role Play Scenarios

Quiz: Interactive Activities – ETH.Lesson08

Lesson 9: Summary

Final Exam (1 minute per question) – 15 questions